

Ministry of the
Environment,
Conservation
and Parks

Eastern Region
Peterborough
District Office
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2nd Floor, South
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Peterborough ON
K9J 3C7

Ministère de
l'Environnement,
de la Protection de
la nature

et des Parcs
Région de l'Est
Bureau du district de
Peterborough
300, rue Water
2^e étage, Tour Sud
Peterborough
(Ontario) K9J 3C7



September 21, 2022.

Tracey Vaughan,
Chief Administrative Officer,
The Corporation of The Town of Cobourg
55 King St, Cobourg, ON,
K9A 2M2

RE: 2022/23 Cobourg Drinking Water System Inspection Report 1-114446202

Please see the attached Ministry of the Environment, Conservation and Parks inspection report for the compliance inspection initiated for the Cobourg Drinking Water System on July 15, 2022.

A section of the report entitled **NON-COMPLIANCE** are typically linked to incidents of non-compliance with regulatory requirements contained within the Environmental Compliance Approval and its associated Acts and Regulations. It should be noted that there were no violations identified during this inspection. **Non-Conformance Items** convey information that the owner or operating authority should consider implementing to advance efforts already in place. Please note that items which appear as recommendations do not, in themselves, constitute violations.

Thank you for the assistance afforded to me during this compliance assessment. Please do not hesitate to call me at 705-768-9502 or Ms. Jacqueline Fuller, Supervisor, Safe Drinking Water Branch 705-768-0423, should you have any questions or concerns regarding the above.

Yours truly,

Corey Biswanger
Water Inspector
Peterborough District Office

Enclosure (1)

Cc: Natalie Bocking, Medical Officer of Health, Haliburton Kawartha Pine Ridge Health Unit
Larry Spyrka, Manager of Capital Projects, Lakefront Utility Services
Mina Aminnejad, Water Compliance Coordinator, Lakefront Utility Services
Linda Laliberte, CAO/Secretary – Treasurer, Ganaraska Region Conservation Authority
Jacqueline Fuller, Water Compliance Supervisor, Peterborough District Office, MECP
Laurie Wills, Director of Public Works, Lakefront Utility Services



COBOURG DRINKING WATER SYSTEM
6 D'ARCY ST, COBOURG, ON, K9A 3Z4
Inspection Report

System Number: 220000825
Entity: CORPORATION OF THE TOWN
OF COBOURG
LAKEFRONT UTILITY SERVICES
INC.

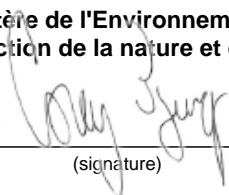
Inspection Start Date: 07/14/2022
Inspection End Date: 09/21/2022
Inspected By: Corey Biswanger
Badge #: 1814

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1. Drinking Water System Inspection Report

Appendix:

A. Stakeholders Appendix



(signature)

NON-COMPLIANCE/NON-CONFORMANCE ITEMS

This should not be construed as a confirmation of full compliance with all potential applicable legal requirement and BMPs. These inspection findings are limited to the components and/or activities that were assessed, and the legislative framework(s) that were applied. It remains the responsibility of the owner to ensure compliance with all applicable legislative and regulatory requirements.

If you have any questions related to this inspection, please contact the signed Provincial Officer.

INSPECTION DETAILS

This section includes all questions that were assessed during the inspection.

Ministry Program: DRINKING WATER | **Regulated Activity:** DW Municipal Residential

Question ID	MRDW1001001	Question Type	Information
Question: What was the scope of this inspection?			
Legislative Requirement	Not Applicable		
Observation			
<p>The primary focus of this inspection is to confirm compliance with Ministry of the Environment, Conservation and Parks (MECP) legislation as well as evaluating conformance with ministry drinking water policies and guidelines during the inspection period. The ministry utilizes a comprehensive, multi-barrier approach in the inspection of water systems that focuses on the source, treatment, and distribution components as well as management practices.</p> <p>This drinking water system is subject to the legislative requirements of the Safe Drinking Water Act, 2002 (SDWA) and regulations made therein, including Ontario Regulation 170/03, "Drinking Water Systems" (O. Reg. 170/03). This inspection has been conducted pursuant to Section 81 of the SDWA.</p> <p>This inspection report does not suggest that all applicable legislation and regulations were evaluated. It remains the responsibility of the owner to ensure compliance with all applicable legislative and regulatory requirements. This inspection is for the period of July 8, 2021 to July 15, 2022.</p>			

Question ID	MRDW1000001	Question Type	Information
Question: Does this drinking water system provide primary disinfection?			
Legislative Requirement	Not Applicable		
Observation			
This Drinking Water System provides for both primary and secondary disinfection and distribution of water.			

Question ID	MRDW1018001	Question Type	Legislative
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Question:	
Has the owner ensured that all equipment is installed in accordance with Schedule A and Schedule C of the Drinking Water Works Permit?	
Legislative Requirement	SDWA 31 (1);
Observation	
The owner had ensured that all equipment was installed in accordance with Schedule A and Schedule C of the Drinking Water Works Permit.	

Question ID	MRDW1020001	Question Type	Legislative
Question:			
Is the owner/operating authority able to demonstrate that, when required during the inspection period, Form 1 documents were prepared in accordance with their Drinking Water Works Permit?			
Legislative Requirement	SDWA 31 (1);		
Observation			
The owner/operating authority was in compliance with the requirement to prepare Form 1 documents as required by their Drinking Water Works Permit during the inspection period. It was confirmed during the inspection that there was a Form 1 notification made for watermains to be constructed for the Cobourg Trails Subdivision Phase 1 on July 20, 2021			

Question ID	MRDW1114001	Question Type	Legislative
Question:			
Does the owner have evidence that, when required, all legal owners associated with the DWS were notified of the requirements of the Licence & Permit?			
Legislative Requirement	SDWA 31 (1);		
Observation			
The owner had evidence that required notifications to all legal owners associated with the Drinking Water System had been made during the inspection period.			

Question ID	MRDW1024001	Question Type	Legislative
Question:			
Do records confirm that the water treatment equipment which provides chlorination or chloramination for secondary disinfection purposes was operated as required?			

Legislative Requirement	SDWA O. Reg. 170/03 1-2 (2);
Observation	
Records confirmed that the water treatment equipment which provides chlorination or chloramination for secondary disinfection purposes was operated so that at all times and all locations in the distribution system the chlorine residual was never less than 0.05 mg/l free or 0.25 mg/l combined.	

Question ID	MRDW1038001	Question Type	Legislative
Question:			
Is continuous monitoring equipment that is being utilized to fulfill O. Reg. 170/03 requirements performing tests for the parameters with at least the minimum frequency specified in the Table in Schedule 6 of O. Reg. 170/03 and recording data with the prescribed format?			
Legislative Requirement	SDWA O. Reg. 170/03 6-5 (1)1-4;		
Observation			
Continuous monitoring equipment that was being utilized to fulfill O. Reg. 170/03 requirements was performing tests for the parameters with at least the minimum frequency specified in the Table in Schedule 6 of O. Reg. 170/03 and recording data with the prescribed format.			

Question ID	MRDW1035001	Question Type	Legislative
Question:			
Are operators examining continuous monitoring test results and are they examining the results within 72 hours of the test?			
Legislative Requirement	SDWA O. Reg. 170/03 6-5 (1)1-4; SDWA O. Reg. 170/03 6-5 (1)5-10;		
Observation			
Operators were examining continuous monitoring test results and they were examining the results within 72 hours of the test.			

Question ID	MRDW1037001	Question Type	Legislative
Question:			
Are all continuous monitoring equipment utilized for sampling and testing required by O. Reg. 170/03, or MDWL or DWWP or order, equipped with alarms or shut-off mechanisms that satisfy the standards described in Schedule 6?			

Legislative Requirement	SDWA O. Reg. 170/03 6-5 (1)1-4; SDWA O. Reg. 170/03 6-5 (1)5-10; SDWA O. Reg. 170/03 6-5 (1.1);
Observation	
All continuous monitoring equipment utilized for sampling and testing required by O. Reg. 170/03, or Municipal Drinking Water Licence or Drinking Water Works Permit or order, were equipped with alarms or shut-off mechanisms that satisfy the standards described in Schedule 6. It was confirmed during the inspection that the filter effluent turbidity alarm set point is set at 0.3 NTU and the low chlorine alarm set point is set at 1.0 mg/L.	

Question ID	MRDW1040000	Question Type	Legislative
Question:			
Are all continuous analysers calibrated, maintained, and operated, in accordance with the manufacturer's instructions or the regulation?			
Legislative Requirement	SDWA O. Reg. 170/03 6-5 (1)1-4; SDWA O. Reg. 170/03 6-5 (1)5-10;		
Observation			
All continuous analysers were calibrated, maintained, and operated, in accordance with the manufacturer's instructions or the regulation.			

Question ID	MRDW1108001	Question Type	Legislative
Question:			
Where continuous monitoring equipment used for the monitoring of free chlorine residual, total chlorine residual, combined chlorine residual or turbidity, required by O. Reg. 170/03, an Order, MDWL, or DWWP issued under Part V, SDWA, has triggered an alarm or an automatic shut-off, did a qualified person respond in a timely manner and take appropriate actions?			
Legislative Requirement	SDWA O. Reg. 170/03 6-5 (1)1-4; SDWA O. Reg. 170/03 6-5 (1)5-10; SDWA O. Reg. 170/03 6-5 (1.1);		
Observation			
Where required continuous monitoring equipment used for the monitoring of chlorine residual and/or turbidity triggered an alarm or an automatic shut-off, a qualified person responded in a timely manner and took appropriate actions.			

Question ID	MRDW1033001	Question Type	Legislative
Question:			

Is the secondary disinfectant residual measured as required for the large municipal residential distribution system?	
Legislative Requirement	SDWA O. Reg. 170/03 7-2 (3); SDWA O. Reg. 170/03 7-2 (4);
Observation	
The secondary disinfectant residual was measured as required for the large municipal residential distribution system. Secondary disinfection residual is measured using three continuous analysers located at the booster station and each of the elevated tanks which is also recorded and reviewed on SCADA. In addition, the operating authority collects free chlorine residuals when collecting bacteriological samples in the distribution system.	

Question ID	MRDW1099001	Question Type	Information
Question:			
Do records show that all water sample results taken during the inspection review period did not exceed the values of tables 1, 2 and 3 of the Ontario Drinking Water Quality Standards (O. Reg. 169/03)?			
Legislative Requirement	Not Applicable		
Observation			
Records showed that all water sample results taken during the inspection review period did not exceed the values of tables 1, 2 and 3 of the Ontario Drinking Water Quality Standards (O. Reg. 169/03).			

Question ID	MRDW1081001	Question Type	Legislative
Question:			
For LMR systems, are all microbiological water quality monitoring requirements for distribution samples being met?			
Legislative Requirement	SDWA O. Reg. 170/03 10-2 (1); SDWA O. Reg. 170/03 10-2 (2); SDWA O. Reg. 170/03 10-2 (3);		
Observation			
All microbiological water quality monitoring requirements prescribed by legislation for distribution samples in a large municipal residential system were being met.			

Question ID	MRDW1096001	Question Type	Legislative
Question:			
Do records confirm that chlorine residual tests are being conducted at the same time and at			

the same location that microbiological samples are obtained?	
Legislative Requirement	SDWA O. Reg. 170/03 6-3 (1);
Observation	
Records confirmed that chlorine residual tests were being conducted at the same time and at the same location that microbiological samples were obtained.	

Question ID	MRDW1086001	Question Type	Legislative
Question:			
Are all haloacetic acid water quality monitoring requirements prescribed by legislation conducted within the required frequency and at the required location?			
Legislative Requirement	SDWA O. Reg. 170/03 13-6.1 (1); SDWA O. Reg. 170/03 13-6.1 (2); SDWA O. Reg. 170/03 13-6.1 (3); SDWA O. Reg. 170/03 13-6.1 (4); SDWA O. Reg. 170/03 13-6.1 (5); SDWA O. Reg. 170/03 13-6.1 (6);		
Observation			
All haloacetic acid water quality monitoring requirements prescribed by legislation were conducted within the required frequency and at the required location.			

Question ID	MRDW1087001	Question Type	Legislative
Question:			
Have all trihalomethane water quality monitoring requirements prescribed by legislation been conducted within the required frequency and at the required location?			
Legislative Requirement	SDWA O. Reg. 170/03 13-6 (1); SDWA O. Reg. 170/03 13-6 (2); SDWA O. Reg. 170/03 13-6 (3); SDWA O. Reg. 170/03 13-6 (4); SDWA O. Reg. 170/03 13-6 (5); SDWA O. Reg. 170/03 13-6 (6);		
Observation			
All trihalomethane water quality monitoring requirements prescribed by legislation were conducted within the required frequency and at the required location.			

Question ID	MRDW1054001	Question Type	Information
Question:			
For stand alone connected distribution systems, if the receiving system is claiming the exemptions to O. Reg. 170/03 available under subsection 5(4), does the agreement with			

the donor satisfy the requirements prescribed by subsection 5(4)?	
Legislative Requirement	Not Applicable
Observation	
The receiving system was claiming exemptions to O. Reg. 170/03 available under subsection 5(4), and the agreement with the donor satisfied the requirements prescribed by subsection 5(4).	

Question ID	MRDW1059000	Question Type	Legislative
Question:			
Do the operations and maintenance manuals contain plans, drawings and process descriptions sufficient for the safe and efficient operation of the system?			
Legislative Requirement	SDWA O. Reg. 128/04 28;		
Observation			
The operations and maintenance manuals contained plans, drawings and process descriptions sufficient for the safe and efficient operation of the system.			

Question ID	MRDW1060000	Question Type	Legislative
Question:			
Do the operations and maintenance manuals meet the requirements of the DWWP and MDWL issued under Part V of the SDWA?			
Legislative Requirement	SDWA 31 (1);		
Observation			
The operations and maintenance manuals met the requirements of the Drinking Water Works Permit and Municipal Drinking Water Licence issued under Part V of the SDWA.			

Question ID	MRDW1061001	Question Type	Legislative
Question:			
Are logbooks properly maintained and contain the required information?			
Legislative Requirement	SDWA O. Reg. 128/04 27 (1); SDWA O. Reg. 128/04 27 (2); SDWA O. Reg. 128/04 27 (3); SDWA O. Reg. 128/04 27 (4); SDWA O. Reg. 128/04 27 (5); SDWA O. Reg. 128/04 27 (6); SDWA O. Reg. 128/04 27 (7);		
Observation			

Logbooks were properly maintained and contained the required information.

Question ID	MRDW1062001	Question Type	Legislative
Question: Do records or other record keeping mechanisms confirm that operational testing not performed by continuous monitoring equipment is being done by a certified operator, water quality analyst, or person who meets the requirements of O. Reg. 170/03 7-5?			
Legislative Requirement	SDWA O. Reg. 170/03 7-5;		
Observation Records or other record keeping mechanisms confirmed that operational testing not performed by continuous monitoring equipment was being done by a certified operator, water quality analyst, or person who suffices the requirements of O. Reg. 170/03 7-5.			

Question ID	MRDW1071000	Question Type	BMP
Question: Has the owner provided security measures to protect components of the drinking water system?			
Legislative Requirement	Not Applicable		
Observation The owner had provided security measures to protect components of the drinking water system.			

Question ID	MRDW1073001	Question Type	Legislative
Question: Has the overall responsible operator been designated for all subsystems which comprise the drinking water system?			
Legislative Requirement	SDWA O. Reg. 128/04 23 (1);		
Observation The overall responsible operator had been designated for each subsystem.			

Question ID	MRDW1074001	Question Type	Legislative
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Question: Have operators-in-charge been designated for all subsystems for which comprise the drinking water system?	
Legislative Requirement	SDWA O. Reg. 128/04 25 (1);
Observation Operators-in-charge had been designated for all subsystems which comprise the drinking water system.	

Question ID	MRDW1075001	Question Type	Legislative
Question: Do all operators possess the required certification?			
Legislative Requirement	SDWA O. Reg. 128/04 22;		
Observation All operators possessed the required certification.			

Question ID	MRDW1076001	Question Type	Legislative
Question: Do only certified operators make adjustments to the treatment equipment?			
Legislative Requirement	SDWA O. Reg. 170/03 1-2 (2);		
Observation Only certified operators made adjustments to the treatment equipment.			

Question ID	MRDW1011001	Question Type	BMP
Question: Does the owner have a harmful algal bloom monitoring plan in place?			
Legislative Requirement	Not Applicable		
Observation The owner had a harmful algal bloom monitoring plan in place. It was confirmed during the inspection that visual checks are completed daily and a sample is collected and tested for microcystins weekly.			

Question ID	MRDW1012001	Question Type	Legislative
Question: Does the owner have a harmful algal bloom monitoring plan in place that meets the requirements of the MDWL?			
Legislative Requirement	SDWA 31 (1);		
Observation The owner had a harmful algal bloom monitoring plan in place.			

Question ID	MRDW1014001	Question Type	Legislative
Question: Is there sufficient monitoring of flow as required by the MDWL or DWWP issued under Part V of the SDWA?			
Legislative Requirement	SDWA 31 (1);		
Observation There was sufficient monitoring of flow as required by the Municipal Drinking Water Licence or Drinking Water Works Permit issued under Part V of the SDWA. It was confirmed during the inspection that there is 1 raw water flow meter and 1 treated water flow meter.			

Question ID	MRDW1016001	Question Type	Legislative
Question: Is the owner in compliance with the conditions associated with maximum flow rate or the rated capacity conditions in the MDWL issued under Part V of the SDWA?			
Legislative Requirement	SDWA 31 (1);		
Observation The owner was in compliance with the conditions associated with maximum flow rate or the rated capacity conditions in the Municipal Drinking Water Licence issued under Part V of the SDWA.			

Question ID	MRDW1023001	Question Type	Legislative
Question: Do records indicate that the treatment equipment was operated in a manner that achieved the design capabilities required under Ontario Regulation 170/03 or a DWWP and/or MDWL issued under Part V of the SDWA at all times that water was being supplied to			

consumers?	
Legislative Requirement	SDWA O. Reg. 170/03 1-2 (2);
Observation	
Records indicated that the treatment equipment was operated in a manner that achieved the design capabilities required under O. Reg. 170/03 or a Drinking Water Works Permit and/or Municipal Drinking Water Licence issued under Part V of the SDWA at all times that water was being supplied to consumers. Records provided during the document review indicated that the Cobourg drinking water system had been operated in a manner to meet the design capabilities required under Ontario Regulation 170/03. Records reviewed included filter effluent turbidities, chlorine residuals at the point where primary disinfection had been achieved, logbooks, certificates of analysis, secondary disinfection residuals, and operator certificates.	

Question ID	MRDW1030000	Question Type	Legislative
Question:			
Is primary disinfection chlorine monitoring being conducted at a location approved by MDWL and/or DWWP issued under Part V of the SDWA, or at/near a location where the intended CT has just been achieved?			
Legislative Requirement	SDWA O. Reg. 170/03 7-2 (1); SDWA O. Reg. 170/03 7-2 (2);		
Observation			
Primary disinfection chlorine monitoring was conducted at a location approved by Municipal Drinking Water Licence and/or Drinking Water Works Permit issued under Part V of the SDWA, or at/near a location where the intended CT has just been achieved.			

Question ID	MRDW1032001	Question Type	Legislative
Question:			
If the drinking water system obtains water from a surface water source and provides filtration, is continuous monitoring of each filter effluent line being performed for turbidity?			
Legislative Requirement	SDWA O. Reg. 170/03 7-3 (2);		
Observation			
Continuous monitoring of each filter effluent line was being performed for turbidity.			

Question ID	MRDW1083001	Question Type	Legislative
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Question: For LMR systems, are all microbiological water quality monitoring requirements for treated samples being met?	
Legislative Requirement	SDWA O. Reg. 170/03 10-3;
Observation All microbiological water quality monitoring requirements prescribed by legislation for treated samples were being met.	

Question ID	MRDW1084001	Question Type	Legislative
Question: Are all inorganic water quality monitoring requirements prescribed by legislation conducted within the required frequency?			
Legislative Requirement	SDWA O. Reg. 170/03 13-2;		
Observation All inorganic water quality monitoring requirements prescribed by legislation were conducted within the required frequency.			

Question ID	MRDW1088000	Question Type	Legislative
Question: Are all nitrate/nitrite water quality monitoring requirements prescribed by legislation conducted within the required frequency for the DWS?			
Legislative Requirement	SDWA O. Reg. 170/03 13-7;		
Observation All nitrate/nitrite water quality monitoring requirements prescribed by legislation were conducted within the required frequency for the DWS.			

Question ID	MRDW1089000	Question Type	Legislative
Question: Are all sodium water quality monitoring requirements prescribed by legislation conducted within the required frequency?			
Legislative Requirement	SDWA O. Reg. 170/03 13-8;		
Observation			

All sodium water quality monitoring requirements prescribed by legislation were conducted within the required frequency.

Question ID	MRDW1090000	Question Type	Legislative
Question: Where fluoridation is not practiced, are all fluoride water quality monitoring requirements prescribed by legislation conducted within the required frequency?			
Legislative Requirement	SDWA O. Reg. 170/03 13-9;		
Observation All fluoride water quality monitoring requirements prescribed by legislation were conducted within the required frequency.			

Question ID	MRDW1085001	Question Type	Legislative
Question: Are all organic water quality monitoring requirements prescribed by legislation conducted within the required frequency?			
Legislative Requirement	SDWA O. Reg. 170/03 13-4 (1); SDWA O. Reg. 170/03 13-4 (2); SDWA O. Reg. 170/03 13-4 (3);		
Observation All organic water quality monitoring requirements prescribed by legislation were conducted within the required frequency.			



APPENDIX A
STAKEHOLDER APPENDIX

Key Reference and Guidance Material for Municipal Residential Drinking Water Systems

Many useful materials are available to help you operate your drinking water system. Below is a list of key materials owners and operators of municipal residential drinking water systems frequently use.

To access these materials online click on their titles in the table below or use your web browser to search for their titles. Contact the Ministry if you need assistance or have questions at 1-866-793-2588 or waterforms@ontario.ca.

For more information on Ontario's drinking water visit www.ontario.ca/drinkingwater



PUBLICATION TITLE	PUBLICATION NUMBER
FORMS: Drinking Water System Profile Information Laboratory Services Notification Adverse Test Result Notification	012-2149E 012-2148E 012-4444E
Taking Care of Your Drinking Water: A Guide for Members of Municipal Councils	Website
Procedure for Disinfection of Drinking Water in Ontario	Website
Strategies for Minimizing the Disinfection Products Trihalomethanes and Haloacetic Acids	Website
Filtration Processes Technical Bulletin	Website
Ultraviolet Disinfection Technical Bulletin	Website
Guide for Applying for Drinking Water Works Permit Amendments, & License Amendments	Website
Certification Guide for Operators and Water Quality Analysts	Website
Guide to Drinking Water Operator Training Requirements	9802E
Community Sampling and Testing for Lead: Standard and Reduced Sampling and Eligibility for Exemption	Website
Drinking Water System Contact List	7128E01
Ontario's Drinking Water Quality Management Standard - Pocket Guide	Website
Watermain Disinfection Procedure	Website
List of Licensed Laboratories	Website

Principaux guides et documents de référence sur les réseaux résidentiels municipaux d'eau potable

De nombreux documents utiles peuvent vous aider à exploiter votre réseau d'eau potable. Vous trouverez ci-après une liste de documents que les propriétaires et exploitants de réseaux résidentiels municipaux d'eau potable utilisent fréquemment. Pour accéder à ces documents en ligne, cliquez sur leur titre dans le tableau ci-dessous ou faites une recherche à l'aide de votre navigateur Web. Communiquez avec le ministère au 1-866-793-2588, ou encore à waterforms@ontario.ca si vous avez des questions ou besoin d'aide.



Pour plus de renseignements sur l'eau potable en Ontario, consultez le site www.ontario.ca/eaupotable

TITRE DE LA PUBLICATION	NUMÉRO DE PUBLICATION
Renseignements sur le profil du réseau d'eau potable	012-2149F
Avis de demande de services de laboratoire	012-2148F
Avis de résultats d'analyse insatisfaisants et de règlement des problèmes	012-4444F
Prendre soin de votre eau potable - Un guide destiné aux membres des conseils municipaux	Site Web
Marche à suivre pour désinfecter l'eau potable en Ontario	Site Web
Stratégies pour minimiser les trihalométhanes et les acides haloacétiques de sous-produits de désinfection	Site Web
Filtration Processes Technical Bulletin (en anglais seulement)	Site Web
Ultraviolet Disinfection Technical Bulletin (en anglais seulement)	Site Web
Guide de présentation d'une demande de modification du permis d'aménagement de station de production d'eau potable	Site Web
Guide sur l'accréditation des exploitants de réseaux d'eau potable et des analystes de la qualité de l'eau de réseaux d'eau potable	Site Web
Guide sur les exigences relatives à la formation des exploitants de réseaux d'eau potable	9802F
Échantillonnage et analyse du plomb dans les collectivités : échantillonnage normalisé ou réduit et admissibilité à l'exemption	Site Web
Liste des personnes-ressources du réseau d'eau potable	Site Web
L'eau potable en Ontario - Norme de gestion de la qualité - Guide de poche	Site Web
Procédure de désinfection des conduites principales	Site Web
Laboratoires autorisés	Site Web