Ministry of the Environment, Conservation and Parks

Eastern Region Peterborough District Office 300 Water Street 2<sup>nd</sup> Floor, South Tower Peterborough ON K9J 3C7 Phone: 705.755.4300 or 800.558.0595

#### Ministère de l'Environnement, de la Protection de la nature et des Parcs

Région de l'Est Bureau du district de Peterborough 300, rue Water 2<sup>e</sup> étage, Tour Sud Peterborough (Ontario) K9J 3C7 Tél: 705 755-4300 558-0595230,



October 28, 2020

The Corporation of the Township of Alnwick/Haldimand 1083 County Road 2, Grafton, Ontario K0K 2G0

#### Attention: Troy Gilmour, Deputy CAO/ Public Works Manager

#### RE: Grafton Drinking Water System (220009158) Drinking Water Inspection Report 1-ONQ61 File: SI NO AK ED 540

Please find attached the Ministry of the Environment's inspection report for the above facility. The report details the findings of the inspection that began on October 1, 2020.

In the inspection report, any *"Actions Required"* are linked to incidents of non-compliance with regulatory requirements contained within the Act, a regulation, or site-specific approvals, licenses, permits, orders or instructions. Such violations could result in the issuance of mandatory abatement instruments including Orders, tickets, penalties, or referrals to the ministry's Environmental and Enforcement Compliance Office.

*"Recommended Actions"* convey information that the owner or operating authority should consider implementing in order to advance efforts already in place to address such issues as emergency preparedness, the availability of information to consumers, and conformance with existing and emerging industrial standards. Please note that items which appear as recommended actions do not, in themselves, constitute violations.

Section 19 of the Safe Drinking Water Act (Standard of Care) creates a number of obligations for individuals who exercise decision-making authority over municipal drinking water systems. Please be aware that the Ministry has encouraged such individuals, particularly municipal councillors, to take steps to be better informed about the drinking water systems over which they have decision-making authority. These steps could include asking for a copy of this inspection report and a review of its findings. Further information about Section 19 can be found in *"Taking Care of Your Drinking Water: A guide for members of municipal council"* found under "Resources" on the Drinking Water Ontario website at www.ontario.ca/drinkingwater.

I would like to thank the staff for the assistance afforded to me during this compliance assessment. If you have any questions or concerns please contact myself or Jacqueline Fuller, Water Compliance Supervisor, at 705-768-0436.

Yours truly,

Builge,

Brittney Wielgos Water Inspector Ministry of the Environment, Conservation and Parks Drinking Water and Environmental Compliance Division 300 Water Street, 2nd Floor South Peterborough, ON K9J 3C7 705-768-8195

CC:

Gail Litchford, Mayor, Township of Alnwick/Haldimand Larry Spyrka, Manager of Water Capital Projects, Lakefront Utility Services Shawn Bolender, Manager of Water Operations, Lakefront Utility Services Sarah Whitton, Water Compliance Coordinator, Lakefront Utility Services Dr. Lynn Noseworthy, Medical Officer of Health, Haliburton, Kawartha, Pine Ridge District Health Unit Rhonda Bateman, CAO/Secretary – Treasurer, Lower Trent Conservation Authority

Jacqueline Fuller, Water Compliance Supervisor, Peterborough District Office, MECP



## Ministry of the Environment, Conservation and Parks

## **GRAFTON DRINKING WATER SYSTEM**

**Inspection Report** 

Site Number: Inspection Number: Date of Inspection: Inspected By: 220009158 1-ONQ61 Oct 01, 2020 Brittney Wielgos



Ministry of the Environment, Conservation & Parks Drinking Water Inspection Report

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- 1. Drinking Water System Owners Information
- 2. Drinking Water System Inspection Report

## **Appendix:**

- A. Stakeholders Appendix
- **B.** Inspection Rating Record



## **OWNER INFORMATION:**

Company Name:	ALNWICK/HALDIMAND, THI	E CORPORATION OF T	THE TOWNSHIP OF
Street Number:	10836	Unit Identifier:	
Street Name:	COUNTY ROAD 2 Rd		
City:	GRAFTON		
Province:	ON	Postal Code:	K0K 2G0

#### **CONTACT INFORMATION**

Type: Phone: Email: Title:	Owner (905) 349-2822 x39 tglimour@ahtwp.ca Deputy CAO/ Public Works Manager	Name: Fax:	Troy Gilmour
Type: Phone: Email: Title:	Owner (705) 924-3838 glatchford@ahtwp.ca Mayor	Name: Fax:	Gail Latchofrod
Type: Phone: Email: Title:	Operating Authority (905) 372-2193 x5238 Ispyrka@lusi.on.ca Manager of Water Capital Projects	Name: Fax:	Larry Spyrka
Type: Phone: Email: Title:	Operating Authority (905) 372-2193 x5239 sbolender@lusi.on.ca Manager of Water Operations	Name: Fax:	Shawn Bolender
Type: Phone: Email: Title:	Operating Authority (905) 372-2193 x5228 swhitton@lusi.on.ca Water Compliance Coordinator	Name: Fax:	Sarah Whitton

## **INSPECTION DETAILS:**

Site Name: Site Address:	GRAFTON DRINKING WATER SYSTEM 434, EDWARDSON ROAD, GRAFTON
County/District:	ALNWICK/HALDIMAND
MECP District/Area Office:	Peterborough District
Health Unit:	HALIBURTON, KAWARTHA, PINE RIDGE DISTRICT HEALTH UNIT
Conservation Authority:	Lower Trent Conservation
MNR Office:	
Category:	Large Municipal Residential
Site Number:	220009158
Inspection Type:	Unannounced
Inspection Number:	1-ONQ61



Date of Inspection:Oct 01, 2020Date of Previous Inspection:

**COMPONENTS DESCRIPTION** 

Site (Name): Type:	MOE DWS Mapping DWS Mapping Point	Sub Type:	Other
Site (Name):	RAW WATER – PRODUCTIO	N WELL #1 (EAST WE	LL)
Type: Comments:	Source	Sub Type:	Ground Water
approximately 1 well is equipped	5 m northwest of the water treatr with a 150 mm submersible pur n diameter pitless adaptor and a	ment and storage work np having a rated capa	wnship of Haldimand. The well is situated s and 60 metres south of Cranberry Lake. The city of 14.5 L/s at a total dynamic head (TDH) in connected to the raw water header in the
Site (Name):	RAW WATER - PRODUCTION	•	,
Type: Comments:	Source	Sub Type:	Ground Water
The production v approximately 1 with a 250 mm c	00 m west of the production Wel	l #1 and 40 metres sound submersible pump ha	wnship of Haldimand. The well is situated on the of Cranberry Lake. The well is equipped oving a rated capacity of 14.5 L/s at a TDH of in the treatment building.
Site (Name):	TREATED WATER - TREATM	-	
Type: Comments:	Treated Water POE	Sub Type:	Treatment Facility
A treatment, sto north of Edward treatment facility silicate is then in to being pumped	son Street on Lot 22, Concessio via the submersible pumps when njected for iron and manganese s	n 1, Township of Alnwi ere sodium hypochlorite sequestering. The wat here is a continuous on	ximately 190 m west of County Road 23 and ck/Haldimand. Water is supplied to the e is added for primary disinfection. Sodium er then goes to the chlorine contact tank prior line chlorine analyzer to verify that primary
Site (Name): Type:	DISTRIBUTION WATER	Sub Type:	Other

Type: Comments:

The water distribution system was constructed in 1995 and consists of approximately 13 kilometers of plastic PVC watermain ranging from 150 mm to 300 mm in diameter.

There are approximately 90 valves and 113 hydrants. All water services are metered and required to be protected by a backflow device and pressure reducing valve. There are approximately 323 residential and non-residential metered connections associated with this system.



### **INSPECTION SUMMARY:**

#### Introduction

The primary focus of this inspection is to confirm compliance with Ministry of the Environment, Conservation and Parks (MECP) legislation as well as evaluating conformance with ministry drinking water related policies and guidelines during the inspection period. The ministry utilizes a comprehensive, multibarrier approach in the inspection of water systems that focuses on the source, treatment and distribution components as well as management practices.

This drinking water system is subject to the legislative requirements of the Safe Drinking Water Act, 2002 (SDWA) and regulations made therein, including Ontario Regulation 170/03, "Drinking Water Systems" (O.Reg. 170/03). This inspection has been conducted pursuant to Section 81 of the SDWA.

This report is based on a "focused" inspection of the system. Although the inspection involved fewer activities than those normally undertaken in a detailed inspection, it contained critical elements required to assess key compliance issues. This system was chosen for a focused inspection because the system's performance met the ministry's criteria, most importantly that there were no deficiencies as identified in O.Reg. 172/03 over the past 3 years. The undertaking of a focused inspection at this drinking water system does not ensure that a similar type of inspection will be conducted at any point in the future.

This inspection report does not suggest that all applicable legislation and regulations were evaluated. It remains the responsibility of the owner to ensure compliance with all applicable legislative and regulatory requirements.

On October 1, 2020, Provincial Officer Brittney Wielgos began an unannounced focused inspection of the Grafton Drinking Water System.

The Grafton Drinking Water System (the System) is owned by the Corporation of the Township of Alnwick/Haldimand and operated by Lakefront Utility Services Inc. (LUSI). The water treatment plant is located in the Hamlet of Grafton at 434 Edwardson Road, Lot 24, Concession 1 in the Township of Alnwick/Haldimand, County of Northumberland.

The System has a rated capacity of 1,253 cubic meters per day (m<sup>3</sup>/day). The Grafton Water Distribution and Supply is classified as a Class 3 Water Distribution and Supply Subsystem.

The System delivers treated water through approximately thirteen (13) kilometers of watermains ranging in diameter sizes from 150 mm to 300 mm in four (4) pressure zones. Source water is provided by two (2) secure ground water wells. The System provides potable water to a population of approximately 1,000.

The inspection included a compliance assessment of applicable Ministry of Environment, Conservation and Parks (MECP) legislation, an inspection of the procedures used within the treatment and distribution system, and a review of records.

Records reviewed in conjunction with this inspection include:

- Drinking Water Works Licence No. 238-101 Issue Number 2 (The Licence); and,
- Drinking Water Works Permit No. 238-201 Issue Number 2 (The Permit)

This inspection was conducted pursuant to section 81 of the Safe Drinking Water Act in order to assess compliance with the requirements of Ontario Regulation 170/03. The drinking water inspection included: physical inspections of the equipment and facilities; interviews with operating authority staff; and, a review of relevant documents from the



#### **Introduction**

period of November 28, 2019 to October 1, 2020 (hereafter referred to as the "inspection review period").

#### <u>Source</u>

• The owner was maintaining the production well(s) in a manner sufficient to prevent entry into the well of surface water and other foreign materials.

Source water for the Grafton Drinking Water System is obtained from two (2) groundwater wells identified as well No. PW1 and PW2. Both wells are located at 434 Edwardson Road, Grafton. PW2 is used as the primary production well and PW1 is used for back-up purposes only as it is influenced by a natural source of ammonia.

LUSI operators perform monthly inspections of the production wells, generated by SpryPoint Work Order Management System, as described in 'SOP - Well Inspection, Maintenance and Refurbishment'. 'SOP -GRFTWTP - Well Inspection' describes monthly surface level inspections which consists of the evaluation of the following: integrity of the cap; air vent screen; locks; mounting bolts; electrical conduit; ground clearance to the well cap; well casing condition; condition of desiccant and well level and status (recorded on daily log sheet).

Most recently a visual inspection as performed September 29, 2020.

There were no concerns identified following a visual inspection of the casing and the immediate area around each well. Furthermore, no concerns were detected following the review of the raw water quality data for the inspection review period.

• Measures were in place to protect the groundwater and/or GUDI source in accordance with any the Municipal Drinking Water Licence and Drinking Water Works Permit issued under Part V of the SDWA.

Condition 16.2.8, 16.2.9 and 16.2.10 of the Municipal Drinking Water Licence 238-101 requires an inspection schedule, maintenance procedure and remedial action plan for all wells associated with the drinking water system.

LUSI utilizes 'SOP - Well Inspection, Maintenance and Refurbishment' which outlines the inspection and maintenance of the Grafton Water System production and monitoring wells. LUSI performs monthly visual inspection of the production wells and internal inspection are conducted every ten (10) years or when one of the well pumps and/or check valves fail, require removal and/or replacement. A work order is generated for the monthly well inspection through a maintenance management system called SpryPoint Work Order Management System.

Completed work orders of the well inspections were reviewed during the inspection.

#### **Capacity Assessment**

• There was sufficient monitoring of flow as required by the Municipal Drinking Water Licence or Drinking Water Works Permit issued under Part V of the SDWA.

At the time of the inspection sufficient flow meters were installed to permit the continuous measurement of the flow rates and daily volume of treated water that flows from the treatment subsystem into the distribution system in accordance with Condition 2 of Schedule C of the Licence.

• The owner was in compliance with the conditions associated with maximum flow rate or the rated capacity conditions in the Municipal Drinking Water Licence issued under Part V of the SDWA.

Condition 1.1 of Schedule C of the Licence requires that the System not be operated to exceed the rated capacity of:

Grafton Drinking Water System: 1,253 m<sup>3</sup>/day



#### **Capacity Assessment**

The rated capacity was not exceeded during the inspection review period. The maximum treated flow for the inspection review period was 571.2 m<sup>3</sup>/day in May 2020.

#### **Treatment Processes**

• The owner had ensured that all equipment was installed in accordance with Schedule A and Schedule C of the Drinking Water Works Permit.

The Drinking Water Works Permit 238-201 outlines the equipment installed throughout the Grafton Drinking Water System, which includes the pumphouse; two interconnected underground clear wells and two high lift pump wells.

During the physical inspection, a comparison between the equipment described in the permit and the equipment installed on site was performed.

 Records indicated that the treatment equipment was operated in a manner that achieved the design capabilities required under Ontario Regulation 170/03 or a Drinking Water Works Permit and/or Municipal Drinking Water Licence issued under Part V of the SDWA at all times that water was being supplied to consumers.

Section 1-3 of Schedule 1 of O. Reg. 170/03 states that the Owner of a drinking water system that obtains water from a raw water supply that is ground water shall ensure provision of water treatment equipment that is designed to be capable of achieving, at all times, primary disinfection in accordance with the Ministry's Procedure for Disinfection of Drinking Water in Ontario, including at least 99 per cent removal or inactivation of viruses by the time water enters the distribution system.

The System consists of two (2) wells each equipped with a submersible pump. The well water is pumped from one of the two wells to the raw water header in the treatment building. Treatment consists of chlorination for disinfection purposes and the addition of sodium silicate for iron sequestering.

Contact time is achieved via two (2) interconnected underground clearwells, each well is 525 m<sup>3</sup>, followed by two (2) 125m<sup>3</sup> pumping wells. The online free chlorine analyser measure the effluent free chlorine and will alarm at a high free chlorine level of 2.15 mg/L and a low free chlorine level of 0.6 mg/L.

A review of records indicates that treatment equipment was operated in accordance with the design capabilities during the inspection review period.

 Records confirmed that the water treatment equipment which provides chlorination or chloramination for secondary disinfection purposes was operated so that at all times and all locations in the distribution system the chlorine residual was never less than 0.05 mg/l free or 0.25 mg/l combined.

A review of free chlorine residual grab samples taken from the Grafton distribution system indicate that the free chlorine residual was greater than 0.05 mg/L at all times during the inspection review period. The minimum free chlorine residual measured during the inspection review period was 0.6 mg/L observed in September 2020 at 11012 Hwy 2 Sample Station.

• Where an activity has occurred that could introduce contamination, all parts of the drinking water system were disinfected in accordance with Schedule B, Condition 2.3 of the Drinking Water Works Permit.

#### **Treatment Process Monitoring**

 Primary disinfection chlorine monitoring was conducted at a location approved by Municipal Drinking Water Licence and/or Drinking Water Works Permit issued under Part V of the SDWA, or at/near a location where the intended CT has just been achieved.



#### **Treatment Process Monitoring**

The System is equipped with three (3) online continuous analysers to monitor chlorine. The inlet analyser is used to ensure that sodium hypochlorite is being dosed and has a high alarm set to 2.35 mg/L and a low alarm set to 0.7 mg/L; the outlet analyser monitors primary disinfection and has a high alarm set point at 2.1 mg/L and a low set at 0.7 mg/L; the secondary outlet analyser is used as back-up and monitors treated water before it enters the distribution system, it has a high alarm of 1.95 mg/L and a low alarm of 0.7 mg/L.

• The secondary disinfectant residual was measured as required for the distribution system.

Section 7-2 (3) of Schedule 7 of O.Reg.170/03 requires the owner of a large municipal residential system that provides secondary disinfection and the operating authority for the system shall ensure that at least seven distribution samples are taken each week in accordance with subsection (4) and are tested immediately for, (a) free chlorine residual, if the system provides chlorination and does not provide chloramination; or (b) combined chlorine residual, if the system provides chloramination.

Unless one sample is collected each day of the week, four (4) of the samples must be taken on one day of the week and three (3) of the samples are to be taken on a second day of the week, at least 48 hours after the last sample was taken on the previous day in the same week.

LUSI operators collect one chlorine residual each day from the distribution system and record it on form LUSI OPS - "Grafton Daily Operational Checks". Additionally, at least three (3) chlorine residual samples from the distribution system each week while conducting routine distribution microbiological.

• Operators were examining continuous monitoring test results and they were examining the results within 72 hours of the test.

The System is inspected on a daily basis by a licenced operator to monitor the process, perform operational duties, maintenance and respond to customer concerns as described in procedure P08 "Personnel Coverage". The Township has installed a SCADA system that continuously monitors process parameters. Daily checks include reviewing the previous 24 hour SCADA trending.

The SCADA system is equipped with an auto-dialler that has been programmed to contact the answering service or LUSI personnel whenever conditions deviate from the program setting.

• All continuous monitoring equipment utilized for sampling and testing required by O. Reg.170/03, or Municipal Drinking Water Licence or Drinking Water Works Permit or order, were equipped with alarms or shut-off mechanisms that satisfy the standards described in Schedule 6.

At the time of the inspection, the continuous monitoring equipment utilized for sampling and testing of chlorine were set with the following alarm set points.

Minimum Alarm Set Points: Inlet analyser - Low: 0.75 mg/L; Low-Low: 0.7 mg/L Outlet Analyser - Low: 0.7 mg/L; Low-Low: 0.6mg/L Secondary outlet - Low: 0.75 mg/L; Low-Low: 0.7 mg/L

Maximum Alarm Set Points: Inlet analyser - High: 2.35 mg/L; High-High: 2.4 mg/L Outlet Analyser- High: 2.1mg/L; High-High: 2.15 mg/L Secondary outlet - High: 1.95 mg/L; High-High: 2.0 mg/L

The inlet analyser is used to ensure sodium hypochlorite is being properly dosed; the outlet analyser is used for primary disinfection purpose and the secondary outlet analyser is for maintenance.

#### Continuous monitoring equipment that was being utilized to fulfill O. Reg. 170/03 requirements was



#### **Treatment Process Monitoring**

performing tests for the parameters with at least the minimum frequency specified in the Table in Schedule 6 of O. Reg. 170/03 and recording data with the prescribed format.

• All continuous analysers were calibrated, maintained, and operated, in accordance with the manufacturer's instructions or the regulation.

LUSI staff utilize procedure 'QMS-D08-Instrument Calibration' which contains a list of instruments that are calibrated in-house by LUSI operators and externally by a third-party contractor.

Review of records indicate that online chlorine analysers are verified against portable chlorine analysers on a regular basis.

Calibration and verification of continuous analysers was completed in June 2020 by Nichol Water Services. Calibration and verification of flow meters was completed in May 2020 by Franklin Empire.

#### **Operations Manuals**

- The operations and maintenance manuals contained plans, drawings and process descriptions sufficient for the safe and efficient operation of the system.
- The operations and maintenance manuals met the requirements of the Drinking Water Works Permit and Municipal Drinking Water Licence issued under Part V of the SDWA.

#### Logbooks

• Records or other record keeping mechanisms confirmed that operational testing not performed by continuous monitoring equipment was being done by a certified operator, water quality analyst, or person who suffices the requirements of O. Reg. 170/03 7-5.

Based on the review of records during the inspection review period, it appears that only certified operators performed operational tests.

#### Security

• The owner had provided security measures to protect components of the drinking water system.

#### **Certification and Training**

#### • The overall responsible operator had been designated for each subsystem.

Subsection 23(1) of O. Reg. 128/04 "Certification of Drinking-Water System Operators and Water Quality Analysts" states that a municipal residential drinking water system must have a designated overall responsible operator (ORO). The ORO shall be an operator who holds a certificate for that type of subsystem (e.g. water distribution subsystem) and that is of the same class or higher than the class of that subsystem.

LUSI established procedure P08 "Operator Duties" to ensure that the designation of the Overall Responsible Operator (ORO) is clearly defined and documented. LUSI appoints the Manager of Water Capital Projects as the ORO for the Grafton Drinking Water System. Operators identify the ORO in the logbook each day of the year during daily system checks.

The Grafton Drinking Water System is a Water Distribution and Supply Subsystem Class 3. During the inspection review period, Larry Spyrka, Manager of Water Capital Projects possessed a Water Distribution and Supply Subsystem Class 3 certification that expires on May 31, 2023 and a Water Treatment Subsystem Class 3 certificate



#### **Certification and Training**

that expires on October 31, 2020.

During the inspection review period, the ORO and alternates possessed the appropriate operator certificates to serve in this capacity.

- Operators-in-charge had been designated for all subsystems which comprised the drinking water system.
- All operators possessed the required certification.
- Only certified operators made adjustments to the treatment equipment.

#### Water Quality Monitoring

• All microbiological water quality monitoring requirements for distribution samples were being met.

Schedule 10, Section 10-2 of O.Reg.170/03 indicates that at least eight distribution samples plus one additional distribution sample for every 1,000 people served by the system are to be taken each month with at least one sample being taken each week.

The population served, based on service connections, is 1000, indicating nine (9) samples are to be taken each month and tested for E.coli and total coliform, with at least 25% of those also being tested for heterotrophic plate count (HPC).

Distribution sample results reviewed for the inspection review period indicated that three (3) samples were collected each week.

• All microbiological water quality monitoring requirements for treated samples were being met.

Section 10-3 of Schedule 10 of O. Reg. 170/03 requires that the Owner of a drinking water system and the Operating Authority for the system ensure that a water sample is taken at least once every week and tested for E. coli, total coliforms and general bacteria population expressed as colony counts on a heterotrophic plate count.

A review of sample records provided during the inspection period indicates that one treated water sample was collected from the System each week.

• All inorganic water quality monitoring requirements prescribed by legislation were conducted within the required frequency.

Section 13-2 (1) of Schedule 13 of O. Reg. 170/03 states that the owner of a large municipal drinking water system and the operating authority for the system shall ensure that at least one water sample is taken every 36 months, if the system obtains water from a raw water supply that is ground water. The owner shall ensure that each of the samples taken is tested for every parameter set out in Schedule 23.

Samples for Schedule 23 inorganic parameters were analyzed on January 13, 2020.

 All organic water quality monitoring requirements prescribed by legislation were conducted within the required frequency.

Section 13-4 (1) of Schedule 13 of O. Reg. 170/03 states that the owner of a large municipal drinking water system and the operating authority for the system shall ensure that at least one water sample is taken every 36 months, if the system obtains water from a raw water supply that is ground water. The owner shall ensure that each of the samples taken is tested for every parameter set out in Schedule 24.



#### Water Quality Monitoring

Samples for Schedule 24 organic parameters were analyzed on January 13, 2020.

• All haloacetic acid water quality monitoring requirements prescribed by legislation are being conducted within the required frequency and at the required location.

Schedule 13-6.1 of O. Reg. 170/03 requires the owner of a drinking water system that provides chlorination or chloramination and the operating authority for the system shall ensure that at least one distribution sample is taken in each calendar quarter, from a point in the drinking water system's distribution system, or plumbing that is connected to the drinking water system, that is likely to have an elevated potential for the formation of haloacetic acids.

Results provided by LUSI indicate that sampling was conducted every three months as required.

• All trihalomethane water quality monitoring requirements prescribed by legislation were conducted within the required frequency and at the required location.

Section 13-6 of Schedule 13 of O. Reg. 170/03 requires that the owner of a drinking water system that provides chlorination and the operating authority for the system ensure that at least one distribution sample is taken every three months, from a point in the drinking water system's distribution system, or plumbing that is connected to the drinking water system, that is likely to have an elevated potential for the formation of trihalomethanes. Each sample shall be tested for trihalomethanes.

Results provided by LUSI indicate that sampling was conducted every three months as required.

 All nitrate/nitrite water quality monitoring requirements prescribed by legislation were conducted within the required frequency for the DWS.

Section 13-7 of Schedule 13 of O. Reg. 170/03 requires that the owner of a drinking water system and the operating authority for the system ensure that at least one water sample is taken every three months and tested for nitrate and nitrite.

Results provided by LUSI indicate that sampling was conducted a minimum of every three months.

• All sodium water quality monitoring requirements prescribed by legislation were conducted within the required frequency.

Section 13-8 of Schedule 13 of O. Reg. 170/03 requires that the owner of a drinking water system and the operating authority for the system ensure that at least one water sample is taken every 60 months and tested for sodium.

Results provided by LUSI indicate that sampling was last completed September 16, 2019.

• All fluoride water quality monitoring requirements prescribed by legislation were conducted within the required frequency.

Section 13-9 of Schedule 13 of O. Reg. 170/03 requires that the owner of a drinking water system and the operating authority for the system ensure that at least one water sample is taken every 60 months and tested for fluoride.

Results provided by the LUSI indicate that sampling was last completed September 16, 2019.

 Records confirmed that chlorine residual tests were being conducted at the same time and at the same location that microbiological samples were obtained.

#### Water Quality Assessment



#### Water Quality Assessment

Records did not show that all water sample results taken during the inspection review period did not
exceed the values of tables 1, 2 and 3 of the Ontario Drinking Water Quality Standards (O.Reg. 169/03).

On March 11, 2020, two (2) adverse water quality incidents (AWQI # 149736 and 149738) were reported where total coliforms were detected in the distribution system. The distribution samples were collected on March 9, 2020 from the Grafton Arena and the Grafton Public School. There was no indication of an adverse test result in resamples collected on March 11, 2020. No further action was required.

#### **Reporting & Corrective Actions**

- Corrective actions (as per Schedule 17) had been taken to address adverse conditions, including any other steps that were directed by the Medical Officer of Health.
- All required notifications of adverse water quality incidents were immediately provided as per O. Reg. 170/03 16-6.



#### NON-COMPLIANCE WITH REGULATORY REQUIREMENTS AND ACTIONS REQUIRED

This section provides a summary of all non-compliance with regulatory requirements identified during the inspection period, as well as actions required to address these issues. Further details pertaining to these items can be found in the body of the inspection report.

Not Applicable



### SUMMARY OF RECOMMENDATIONS AND BEST PRACTICE ISSUES

This section provides a summary of all recommendations and best practice issues identified during the inspection period. Details pertaining to these items can be found in the body of the inspection report. In the interest of continuous improvement in the interim, it is recommended that owners and operators develop an awareness of the following issues and consider measures to address them.

Not Applicable



## SIGNATURES

Inspected By:

**Brittney Wielgos** 

Signature: (Provincial Officer)

ligg

Reviewed & Approved By:

Jackie Fuller

Signature: (Supervisor)

Hall

Review & Approval Date: 28/10/2020

Note: This inspection does not in any way suggest that there is or has been compliance with applicable legislation and regulations as they apply or may apply to this facility. It is, and remains, the responsibility of the owner and/or operating authority to ensure compliance with all applicable legislative and regulatory requirements.



# APPENDIX A STAKEHOLDER APPENDIX

# Key Reference and Guidance Material for Municipal Residential Drinking Water Systems

Many useful materials are available to help you operate your drinking water system. Below is a list of key materials owners and operators of municipal residential drinking water systems frequently use.

To access these materials online click on their titles in the table below or use your web browser to search for their titles. Contact the Ministry if you need assistance or have questions at 1-866-793-2588 or waterforms@ontario.ca.

For more information on Ontario's drinking water visit www.ontario.ca/drinkingwater



PUBLICATION TITLE	PUBLICATION NUMBER
FORMS: Drinking Water System Profile Information Laboratory Services Notification Adverse Test Result Notification	012-2149E 012-2148E 012-4444E
Taking Care of Your Drinking Water: A Guide for Members of Municipal Councils	Website
Procedure for Disinfection of Drinking Water in Ontario	Website
Strategies for Minimizing the Disinfection Products Trihalomethanes and Haloacetic Acids	Website
Filtration Processes Technical Bulletin	Website
Ultraviolet Disinfection Technical Bulletin	Website
Guide for Applying for Drinking Water Works Permit Amendments, & License Amendments	Website
Certification Guide for Operators and Water Quality Analysts	Website
Guide to Drinking Water Operator Training Requirements	9802E
Community Sampling and Testing for Lead: Standard and Reduced Sampling and Eligibility for Exemption	Website
Drinking Water System Contact List	7128E01
Ontario's Drinking Water Quality Management Standard - Pocket Guide	Website
Watermain Disinfection Procedure	Website
List of Licensed Laboratories	Website



# Principaux guides et documents de référence sur les réseaux résidentiels municipaux d'eau potable

De nombreux documents utiles peuvent vous aider à exploiter votre réseau d'eau potable. Vous trouverez ci-après une liste de documents que les propriétaires et exploitants de réseaux résidentiels municipaux d'eau potable utilisent fréquemment. Pour accéder à ces documents en ligne, cliquez sur leur titre dans le tableau cidessous ou faites une recherche à l'aide de votre navigateur Web. Communiquez avec le ministère au 1-866-793-2588, ou encore à waterforms@ontario.ca si vous avez des

questions ou besoin d'aide.



Pour plus de renseignements sur l'eau potable en Ontario, consultez le site www.ontario.ca/eaupotable

TITRE DE LAPUBLICATION	NUMÉRO DE PUBLICATION
Renseignements sur le profil du réseau d'eau potable	012-2149F
Avis de demande de services de laboratoire	012-2148F
Avis de résultats d'analyse insatisfaisants et de règlement des problèmes	012-4444F
Prendre soin de votre eau potable - Un guide destiné aux membres des conseils municipaux	Site Web
Marche à suivre pour désinfecter l'eau portable en Ontario	Site Web
Stratégies pour minimiser les trihalométhanes et les acides haloacétiques de sous-produits de désinfection	Site Web
Filtration Processes Technical Bulletin (en anglais seulement)	Site Web
Ultraviolet Disinfection Technical Bulletin (en anglais seulement)	Site Web
Guide de présentation d'une demande de modification du permis d'aménagement de station de production d'eau potable	Site Web
Guide sur l'accréditation des exploitants de réseaux d'eau potable et des analystes de la qualité de l'eau de réseaux d'eau potable	Site Web
Guide sur les exigences relatives à la formation des exploitants de réseaux d'eau potable	9802F
Échantillonnage et analyse du plomb dans les collectivités : échantillonnage normalisé ou réduit et admissibilité à l'exemption	Site Web
Liste des personnes-ressources du réseau d'eau potable	Site Web
L'eau potable en Ontario - Norme de gestion de la qualité - Guide de poche	Site Web
Procédure de désinfection des conduites principales	Site Web
Laboratoires autorisés	Site Web





## **APPENDIX B**

## **INSPECTION RATING RECORD**

DWS Name:	GRAFTON DRINKING WATER SYSTEM
DWS Number:	220009158
DWS Owner:	Alnwick/Haldimand, The Corporation Of The Township Of
Municipal Location:	Alnwick/Haldimand
Regulation:	O.REG 170/03
Category:	Large Municipal Residential System
Type Of Inspection:	Focused
Inspection Date:	October 1, 2020
Ministry Office:	Peterborough District

#### Maximum Question Rating: 474

Inspection Module	Non-Compliance Rating
Source	0 / 14
Capacity Assessment	0 / 30
Treatment Processes	0 / 77
Operations Manuals	0 / 28
Logbooks	0 / 14
Certification and Training	0 / 42
Water Quality Monitoring	0 / 112
Reporting & Corrective Actions	0 / 45
Treatment Process Monitoring	0 / 112
TOTAL	0 / 474

Inspection Risk Rating 0.00%

FINAL INSPECTION RATING: 100.00%

DWS Name:	GRAFTON DRINKING WATER SYSTEM
DWS Number:	220009158
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Type Of Inspection:	Focused
Inspection Date:	October 1, 2020
Ministry Office:	Peterborough District

#### Maximum Question Rating: 474

Inspection Risk Rating 0.00%

FINAL INSPECTION RATING: 100.00%